

Privacy Policy

Preamble

The control of your Personal information is very strict and careful at DRIM SIM HOLDING LTD. ("DRIM SIM"). We strongly support privacy and safe keeping rules.

This Privacy Policy gives the description how one can create, gather, find a proper way of usage, adapt and keep the Personal data of yours. We can get the information about you by 2 ways: when you give it to us or indirectly through your usage of our online service or mobile phones service. We ask you to find time for reading our Privacy Policy to clarify what alternatives you have concerning your Personal Data. Pay your attention to it after some time because some changes can be added.

Information we may collect from you

We have a right to collect and use the following Personal Data about you:

Your name, address, date of birth, mobile telephone number, passport data, request for data records including traffic data and location data, extra records, detailed information about credit and debit cards, billing records, voice mail recordings.

In case you connect with our Customer Services Department, a record of the correspondence may be kept, as well as copies of emails and your email address. Also we may follow up or make records of any phone calls fulfilled to our Customer Services Department for quality assurance.

Information that you give by filling in forms on our website www.drimsim.com.

This information consists of given facts during the process of registration to use our website, subscription to our products and services, posting material or requesting for other products or services. You may be asked for some additional information in case you report an issue with our website or our mobile telephone services and products.

Information about your visiting of our website, weblogs and other communication information, details required for the billing aims and the resources you. have visited

We can request to complete interview forms used for market investigating purposes, but your responses are not obligatory.

The information of other type sometimes helps us to propose you our new services and products. As an example we may suggest you answer some questions to let us know about the quality of our work. We may add the provided information with the facts received from the third parties, for instance, as results from other members of your household.

IP addresses and cookies

We may get and keep information about your computer, including availability of your IP address, operating system and browser type, for system administration and to inform our advertisers. This is just statistics about a user's browsing activity and patterns, and does not concern any individuality.

For the same cause, we may obtain information about your internet usage in general by means of a cookie file which is situated on the hard drive of your computer. Cookies include information for transferring to your computer's hard drive. They aid us to make our website better and to deliver an improving and more personalized service. Cookies give us an opportunity:

To assess our audience volume and usage pattern.

To keep information about your preferences, and so permit us to customize our website in accordance with your individual interests.

To precipitate your searches.

To recognise you on your coming back to our website.

You may give a refusal to accept Cookies by activating the setting on your browser which gives you an opportunity to ignore the setting of Cookies. However, if you select this option it might be impossible to access some parts of our website. Unless you have regulated your browser setting in such a way that it will refuse Cookies, our system will inquire Cookies on your logging on to our website.

Please pay attention that our advertisers may also exploit Cookies, we can not control this process.

Where we store your personal information

All the information that we get from you is scrambled by the usage of Secure Socket Layer (SSL) technology.

Any information sent to us is encrypted (scrambled) using Secure Socket Layer (SSL) technology. It is represented as industry standard encryption technology for protecting your Personal Information that is being sent over the internet from third parties who can intercept or misuse it. On reaching us the information is stored on a safe server. Only authorized personnel have possibility to read it.

In spite of the fact that we try to provide a secure environment for your Personal Information, DRIM SIM cannot give guarantees about the safe transmission to DRIM SIM online.

The Personal Data that we take from you may be transferred to and kept in a destination outside the European Economic Area (EEA). The staff operated outside the EEA organizes

everything, they do their work for us or for one of our assistants. Such workers can fulfill orders, control the process of payment and provide support services.

When the laws to protect personal information of these countries are not at the same level as in the Spain, we will prove that your Personal Data is under protection required according to Spain law. This contains security measures from the third party on an appropriate level for your Personal Data protection. We will also take under control compliance with such security methods for the lifetime of our contractual relationship with the third participants.

Where you have been given a password by means of which you can access definite parts of our website, it is your responsibility not to give it to somebody else. It is confidential information.

Usage of the personal data

The usage of your Personal Information helps us in the following ways: The Products and Services procurement to you,

The administration of your Account by the Customer Services Department,

Informing you about services peculiarities or some changes, for example about Network faults, The preventing and detecting methods of fraud,

Market investigation and profiling your usage and commercial preferences, according to applicable laws and rules.

We do not give clear facts about identifiable individuals to our advertisers, but we have a right to support them with generalized information about our users. The usage of this information may help the advertisers find the audience to their purposes.

We may disclose your Personal Data to any person from our group of companies in point of the uses set out above.

Sometimes we share your personal data with the third parties, that are close to such sides of DRIM SIM as control or investment. In some cases sharing of your information with other people is obligatory because of legacy or protection of rights, property or safe usage of DRIM SIM, our clients and others. So we exchange the information with different organisations and companies to follow such aims as fraud protection and credit risk decrease.

Your rights

You are allowed to ask us not to use your Personal Information for marketing aims. You will be informed if we are going to use your facts for such goals or in case we want to provide your data to a marketing company. Our collecting of your information is regulated by your

prevention by means of checking definite boxes on the forms, at any time you can contact the Customer Services Department.

There are some links of other websites of the companies on our website. While going to these websites by links remember that they have their own Privacy Policy, it is out of our responsibility.

Access to information

You can always ask for some necessary information about you. If you notice that some details are with mistakes you can inform us and we will make changes.

Changes to our privacy policy

Any changes we may make to our Privacy Policy in the future will be published on this page.

Links from to other websites

Note that there are links of other websites on our website. We have responsibility only for our content, privacy, security of the DRIM SIM website.

How to contact us

For any comments or queries, please contact us. For queries regarding DRIM SIM's products and services, please call our Customer Services Department on 1234 from any DRIM SIM

Account or +34 60 228 1234 from another telephone. You can also email the Customer Services Department at info@drimsim.com or by completing the online enquiry form at <http://www.drimsim.com/en/contact>

If you have any questions or concerns regarding our use of your Personal Data you should write to DRIM SIM at the address below:

Customer Services Department DRIM SIM HOLDING LTD. Spain, 08020, Barcelona,
C/Bolivia 229
Info@drimsim.com